## Corrigendum to Prebid Queries and Replies for Bid Number: GEM/2022/B/1858143 dated 13/01/2022 for Selection of Service Provider for Delivery of Domestic International SMS and IVR Solution in Canara Bank

Sl. No.	RFP Clause	Clause/Technical Specification	Bidder's Query	Bank's Reply
1	Terms and Conditions	NA	THIS IS TO CONFIRMS THAT WE HEREBY ACCEPTED ALL TERMS AND CONDITIONS MENTIONED IN YOUR BID AND WILL FOLLOW ACCORDINGLY. Most importantly, we have no problem in working with your old staff who is working on outsourcing from another manpower agency. We are ready to take them under our umbrella and they can continue their work in the same position, by simply under our brand name. So, you will not face any resistance from your employees when you change your HR partner. That will develop good relations of you with your employees developing a healthy employer-employee relationship.	
2	Scope of Supply/Service	NA	By choosing us-clients get several benefits based on distinct characteristics which differentiate us from the rest of the manpower suppliers. We have a large pool of candidates with us. It means we will never run out of manpower supply. We are capable to handle various projects at one time without thinking about the shortage of manpower. We have a pool of people who have different qualifications, possessing various skills from various fields. It means that we can supply manpower who can fill various jobs positions such as IT and non-IT positions, Admin & office services, and low-grade jobs such as helpers, Malis, Gardeners, etc. It implies that we can supply manpower that can serve various jobs roles in your organization.	
3	Product/Service specification	NA •	We have no problem in working with your old staff who is working on outsourcing from another manpower agency. We are ready to take them under our umbrella and they can continue their work in the same position, by simply under our brand name. So, you will not face any resistance from your employees when you change your HR partner. That will develop good relations of you with your employees developing a healthy employer-employee relationship. We are available all time for our clients. We are ready to work on any issue that may arise in the future. We are committed to delivering the best service quality by being honest, responsible, and a reliable partner. We always aim to foster long-term relationships with our clients.	Bidder has to comply with GeM bid terms & conditions.
4	Bid Eligibility Criteria	AA		Bidder has to comply with GeM bid terms & conditions.

Place: Bengaluru Date: 03/02/2022

Deputy General Manager